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Other Family Migration



Australian Government
Department of Immigration
and Citizenship

About this booklet

This booklet is designed so that you can understand the steps for applying for **Other Family Migration to Australia**, and complete the application form with minimal, if any, help.

This booklet is one of a series of booklets about migration to Australia. The booklets are:

- 1 Partner Migration
- 2 Child Migration
- 3 Parent Migration
- 4 Other Family Migration
- 5 Employer Sponsored Migration
- 6 General Skilled Migration
- 7 Business Skills Entry
- 8 Special Migration

For general information about migration to Australia, read information form 1126i *Migrating to Australia*, or visit the website www.immi.gov.au/immigration.htm

Using a migration agent

You do not need to use a migration agent to lodge a visa application. However, if you choose to use an agent, the department recommends that you use a registered migration agent.

Under Australian law, anyone who uses knowledge of migration procedures to offer immigration assistance to a person wishing to obtain a visa to enter or remain in Australia must be registered or exempt from registration (see pages 27–28).

All registered migration agents are bound by the Migration Agents Code of Conduct, which requires agents to act professionally in their clients' lawful best interests. A list of registered migration agents is available from the Migration Agents Registration Authority (MARA) website www.themara.com.au

You can contact the MARA at:

E-mail: themara@themara.com.au

PO Box Q1551
QVB NSW 1230
AUSTRALIA

Telephone: 61 2 9299 5446

Fax: 61 2 9299 8448

The MARA investigates complaints against registered migration agents and may take disciplinary action against them. If you have a concern about a registered migration agent, you should contact the MARA. The Code of Conduct and complaint form are available from the MARA website.

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Department of Immigration and Citizenship

www.immi.gov.au

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Terms you need to know

Applicant	The applicant is the person (or persons) applying to migrate or remain permanently in Australia.
Australian mission	An Australian Embassy, High Commission, Consulate or Consulate-General or Australian Trade Commission.
Australian permanent resident	A non-citizen who is the holder of a permanent visa for Australia.
Department	Department of Immigration and Citizenship.
Eligible New Zealand citizen	An eligible New Zealand citizen is one who held a Special Category Visa (SCV) on 26 February 2001; or held a SCV for at least one year in the 2 years preceding that date; or has a certificate, issued under the <i>Social Security Act 1991</i> , that states that the citizen was, for the purposes of that Act, residing in Australia on a particular date; and who would have met certain health and character requirements on last entry to Australia.
Member of the family unit	<p>A person is a member of the family unit of another person if the person is:</p> <ul style="list-style-type: none">• a spouse of the family head; or• a dependent child of the family head or of a spouse of the family head; or• a dependent child of a dependent child of the family head or of a spouse of the family head; or• a relative of the family head or of a spouse of the family head who:<ul style="list-style-type: none">– has never married or is widowed, divorced or separated; and– is usually resident in the family head's household; and– is dependent on the family head. <p>Information on the meaning of dependent is given at page 8.</p>
Migrate	If you apply from outside Australia, you will be applying to migrate. If you are applying in Australia, you will be applying for permanent residence. In this booklet the term 'migrate' will cover both.
Near relative	A person who is your (or your spouse's) parent, brother, sister, adult child or non-dependent minor child (or step equivalents of these relationships).
Non-dependent minor child	A child who has not turned 18 and is not wholly or substantially in the daily care and control of the applicant or of the applicant's spouse.
Office of the department	A regional office of the Department of Immigration and Citizenship in Australia.
Relative <i>(in relation to the definition of Member of the family unit)</i>	Your spouse, child, adopted child, parent, brother, sister, step-child, step-parent, step-sister or step-brother, grand-parent, grand-child, aunt, uncle, niece, nephew, step-grandparent, step-grandchild, step-aunt, step-uncle, step-niece or step-nephew.
Settled	Lawfully resident in Australia for a reasonable period. In normal circumstances, 2 years is considered to be a reasonable period. For Australian citizens this period may be reduced to at least 3 months.
Sponsor	The sponsor is generally the Australian relative who undertakes sponsorship obligations for an applicant migrating from overseas, or applying for permanent residence in Australia.
Usually resident	The place that a person is 'usually resident' is decided taking into account their physical residence (ie. where the person eats, sleeps, has a home) and the person's intention to make that place their home.

PART 1

General information

Basic requirements

For migration to Australia in the other family categories (aged dependent relative, remaining relative or carer), the following basic requirements must be met.

- **Aged dependent relative**

You must be a single, widowed, divorced or formally separated aged person who is dependent on a relative who lives in Australia.

Your relative must be an Australian citizen, Australian permanent resident or eligible New Zealand citizen.

You must have been dependent on the relative for at least 3 years before your application.

You can apply outside Australia or in Australia.

Your relative or their spouse (if any) must **sponsor** you. Your sponsor must be aged 18 years or older.

An **Assurance of Support** is also required (see page 5).

More details about the aged dependent relative category are on page 14.

- **Remaining relative**

You must be the brother, sister or child (or step-relative to the same degree) of an Australian citizen, Australian permanent resident or eligible New Zealand citizen.

You must have no **near relatives** other than those who are usually resident in Australia and are Australian citizens, Australian permanent residents, or eligible New Zealand citizens. The terms 'Australian permanent resident', 'near relative', 'eligible New Zealand citizen', 'sponsor' and 'usually resident' are defined at page 2.

You can apply outside Australia or in Australia.

Your relative or their spouse (if any) must **sponsor** you. Your sponsor must be aged 18 years or older. Please note that there are limitations on sponsorship that apply to the remaining relative category (see page 5).

An **Assurance of Support** is also required (see page 5).

More details about the remaining relative category are on page 16.

- **Carer**

You must be willing and able to give substantial, continuing assistance to an Australian relative (or a member of their family unit) who has a medical condition that is causing physical, intellectual or sensory impairment of their ability to attend to the practical aspects of daily life. The need for assistance must be likely to continue for at least 2 years.

Your relative must be an Australian citizen, Australian permanent resident or eligible New Zealand citizen.

You can apply outside Australia or in Australia.

Your relative or their spouse (if any) must **sponsor** you. Your sponsor must be aged 18 years or older.

An **Assurance of Support** is also required (see page 5).

More details about the carer category are on page 17.

Processing priorities

Under Australia's family reunion migration program, a high priority is given to child and partner applications.

Other family applications have a lower processing priority, and you should expect a substantial wait before your application is finalised.

In the other family categories, carer is given priority over aged dependent relative and remaining relative.

For further information, contact an Australian mission or an office of the department, or visit the department's website www.immi.gov.au/migrants/

It is in your interest to provide all the documents requested with your valid application. Failure to do so may result in the processing of your application being delayed, or a decision being made to refuse to grant the visa.

Sponsorship

What is sponsorship?

Sponsorship is a written undertaking to provide support for you and your dependants during your first 2 years in Australia if you apply outside Australia, or the 2 years following grant of your visa if you apply in Australia, including accommodation and financial assistance as required to meet you and your family's reasonable living needs.

Who can sponsor?

Your sponsor must be the relative specified for each category of visa, aged 18 years or over and an Australian citizen, Australian permanent resident or an eligible New Zealand citizen.

Instead of being sponsored by your relative, you may be sponsored by your relative's cohabiting spouse if they are aged over 18 and are an Australian citizen, permanent resident or eligible New Zealand citizen. Sponsors must also be usually resident and settled in Australia.

Note: An eligible New Zealand citizen sponsor must meet health and character criteria (see page 18).

Sponsorship form

Your sponsor must complete a sponsorship form. A copy of the appropriate form (form 40 *Sponsorship for migration to Australia*) is provided with this booklet. This form must be completed and signed by your sponsor.

Your sponsor should include the following with the sponsorship form:

- evidence of their relationship with you; and
- evidence that they are either an Australian citizen, permanent resident or eligible New Zealand citizen.

The form should be lodged with your application.

A sponsorship form is valid for 2 years from the time it is signed by your sponsor.

If there are delays in processing your application, your sponsor may need to complete a new form.

Sponsorship limitations in the Remaining Relative category

There are limitations that apply to sponsors in the Remaining Relative category.

An application to migrate or remain permanently in Australia as a remaining relative of an Australian citizen, Australian permanent resident or eligible New Zealand citizen cannot be approved if the sponsor was:

- previously granted a subclass 104 (Preferential Family) visa, subclass 806 (Family) visa, subclass 115 (Remaining Relative) visa or subclass 835 (Remaining Relative) visa; or
- the sponsor/nominator of another person who was granted a subclass 104 (Preferential Family) visa, subclass 806 (Family) visa, subclass 115 (Remaining Relative) visa or subclass 835 (Remaining Relative) visa on the basis of that sponsorship/nomination.

Assurance of Support

What is an Assurance of Support?

An Assurance of Support (AoS) is a commitment to provide financial support to the person applying to migrate so that the migrant will not have to rely on any government forms of support.

It is also a legal commitment by a person to repay the Australian Government any recoverable social security payments made by Centrelink to those covered by the assurance. The assurance is in force for 2 years from the assuree's arrival in Australia, or for those applying in Australia, the date of visa grant.

Assurances cover the main applicant and any dependants included in the application.

When is an Assurance of Support required?

All applicants applying for migration in the other family categories (aged dependent relative, remaining relative or carer) require an Assurance of Support.

You should not lodge an Assurance of Support application until asked to do so by the department.

You should not pay the assurance bond until asked to do so by Centrelink.

Who can give an Assurance of Support?

Your sponsor does not have to be your assurer. You can also have joint assurers.

The person giving an Assurance of Support must be:

- an adult (over 18) Australian citizen, Australian permanent resident or eligible New Zealand citizen;
- usually resident in Australia; and
- financially able to support the sponsored person or persons and repay certain social security payments should they be made to the person(s) covered by the assurance.

It is unlikely that a person could provide an acceptable Assurance of Support if they have received the full rate of any pensions, benefits or allowances (other than family payments) from Centrelink during the past year.

Assurances of support may also be provided by some organisations.

Giving an Assurance of Support

Centrelink has responsibility for assessing all Assurance of Support applications. Where appropriate, this also includes managing bond lodgement. For more information about the Assurance of Support scheme, including application procedures refer to Centrelink's website www.centrelink.gov.au or contact Centrelink on **132 850** from within Australia or **61 3 6222 3455** from outside Australia. See also, Fact sheet 34 available from www.immi.gov.au/media/fact-sheets/

Costs and charges

Listed below are some of the costs and charges which you should find out about before applying.

Visa Application Charge

The Visa Application Charge (VAC) is payable in 2 instalments. The first instalment must accompany your application and covers all members of your family unit included in the application.

The first instalment is not refunded if your application is unsuccessful.

Before your visa is granted, you must pay a second instalment of the VAC for yourself and each other person included in the application.

Note for carers only: The department may waive payment of the second instalment of the VAC if payment will cause severe financial hardship to the applicant or the person requiring care.

To check the Visa Application Charge, see form 990i *Charges* available from the forms section of the department's website www.immi.gov.au/allforms/990i.htm or check with the nearest office of the department.

Method of payment

In Australia

To make a payment, please pay by credit card, debit card, bank cheque or money order made payable to the Department of Immigration and Citizenship. Debit card and credit card are the preferred methods of payment.

Outside Australia

Before making a payment outside Australia, please check with the Australian Government office where you intend to lodge your application as to what methods of payment and currencies they can accept and to whom the payment should be made payable.

Medical costs

You and members of your family unit will be required to pay for a medical examination. The cost of the examination is a matter between you and the doctor undertaking the examination.

Assurance of Support bond

Persons providing an Assurance of Support are required to lodge a refundable bond.

Other costs

You should be prepared to pay other costs associated with your application, such as those required to obtain a character clearance from overseas authorities, or the cost of certified translations of some documents.

Dependants

Your application may cover a family unit, namely a main applicant and, if applicable, spouse and dependants.

An application for an Other Family (Migrant) (Class BO) visa must be lodged outside Australia. All members of the family unit included in the application must be outside Australia when the visa is granted.

An application for an Other Family (Residence) (Class BU) visa must be lodged in Australia. All members of the family unit included in the application must be in Australia when the application is lodged and when the visa is granted.

Spouse

Your spouse is the person you live with as husband or wife, either legally married or in a de facto (common law) relationship.

Dependent children

A dependent child may be your natural, adopted or a step child. 'Step-child' means a natural or adopted child of your current spouse or a natural or adopted child of your former spouse where the child is under 18 and you have a legal responsibility to care for them (for example, where your former spouse is deceased and you have legal custody of the child). You will need to provide a certified copy of the overseas or Australian court order which you have in relation to the child.

A child of any age is not considered dependent if they are married or in a de facto/common law relationship or are engaged to be married.

A child 18 or over will not be considered dependent unless you can show that they are wholly or substantially reliant on you for financial support for their basic needs of food, shelter and clothing. You must also show that you have provided that support for a substantial period and that the child is more reliant on you than on any other person or source. Unless you can provide evidence of this, they should apply separately. You should also be aware that a child aged 25 or over will generally not be considered dependent.

Children of any age who have a total or partial loss of bodily or mental functions which stops them earning a living are regarded as dependent and part of the family unit (whether or not they migrate with you). Give details of such children whether they are in your care or in an institution.

In all cases you should attach evidence of your child's dependency on you.

Other dependants

You may include other relatives in your application if they are wholly or substantially reliant on you for financial support for their basic needs of food, shelter and clothing and they have been reliant on you for that support for a substantial period. They must also be more reliant on you for support than on any other person or source.

A relative may also be considered dependent on you if they are reliant on you for financial support because they have a mental or physical disability which stops them from earning a living to support themselves.

Other relatives dependent on you or your spouse may include, for example, an aged, unmarried relative.

If you have dependants who are 18 years of age or over, please obtain form 47A *Details of child or other dependent family member aged 18 years or over*. A form 47A must be completed for each dependant 18 or older, whether migrating or not.

Custody requirement

The department will seek to ensure that allowing a child to migrate is not in contravention of Australia's international obligations in relation to the prevention of child abduction. If your application includes a child under 18 and the child's other parent is not migrating with you or there is any other person who has the legal right to determine where the child can live, you will need to provide a Statutory Declaration from each of them giving permission for the child to migrate. Alternatively, you can provide a certified copy of a valid court order showing that you/your spouse has the legal right to remove the child from the country.

Living in Australia

The following information is about some of the important things you should consider before deciding to apply to migrate to, or remain permanently in, Australia. The information provided here is a general guide only and it is entirely your own responsibility to investigate your settlement prospects in Australia.

Cost of living in Australia

The cost of living in Australia, compared to many other countries, is high. It is essential that you think about how you will provide for yourself and your family for at least the first 2 years. Do not assume you will find a job quickly.

The cost of relocating is high. There are significant costs involved in travelling to Australia, moving household goods and setting up a new home.

Two-year waiting period for social security

Most newly arrived migrants have to live as permanent resident visa holders in Australia for 2 years before they can get most social security payments. These include unemployment assistance (Newstart Allowance or Sickness Allowance), student assistance (Austudy or Youth Allowance) and other assistance such as a Health Care Card. To be eligible for Age and Disability pensions, you generally have to live as a permanent resident visa holder in Australia for 10 years.

It is very important to understand that you should have enough money to support yourself (and your dependants) for at least your first 2 years in Australia. If you have a sponsor or an assurer, you should ask them, prior to your arrival in Australia, about the support they are willing and able to provide.

Waiting period exemptions

A payment called Special Benefit may be available during the waiting period, if you are in hardship because you have suffered a substantial change of circumstances beyond your control. This payment is only available in very limited circumstances. Inability to find a job or running out of money are not sufficient reasons to qualify for Special Benefit.

If you become widowed, disabled or a single parent after commencing to live in Australia as a permanent resident visa holder, you may be eligible for an allowance or pension. You may also be able to get a pension without having lived in Australia for 10 years if you are covered by an international social security agreement. As at 4 May 2007, Australia has social security agreements with 18 countries.

If you are a migrant who is a refugee, or a partner or a dependent child of a refugee; an Australian citizen, or a partner or a dependent child of an Australian citizen; or a permanent resident who has lived in Australia for 2 years at any time, you may be exempt from the two-year waiting period for most social security payments.

A payment called Carer Payment may also be available during the waiting period if you are providing constant care.

Help for families with children

New migrants with dependent children may be able to receive Family Assistance payments to help with the cost of raising children. Generally, you must hold a permanent visa in order to be eligible, but there are some exceptions. There is no waiting period for these payments. Family Assistance payments are intended only as an income supplement and do not provide enough to live on. There are 3 Family Assistance benefits. They are Family Tax Benefit Part A, Family Tax Benefit Part B and Child Care Benefit. The amount of Family Tax Benefit you may be entitled to depends on the age and number of children in your family and on your family's total annual income over the current income year. Child Care Benefit may be paid to help with the cost of putting your child into child care. The amount you may receive will depend on your family's annual income over the current income year, the type of child care you choose and how many hours of child care services you use.

There are also 2 other forms of extra assistance for families with babies. Maternity Payment provides money to help with the extra costs of a new baby. Maternity Immunisation Allowance is a separate payment for families with children who have been fully immunised between 18 and 24 months of age or are exempt from the immunisation requirements.

The Family Assistance Office can help you with details about Family Assistance payments. You can find more information on the website **www.familyassist.gov.au**. In Australia, you will find the Family Assistance Office in all Medicare offices, Centrelink Customer Service Centres and the Australian Taxation Office (ATO) shopfronts. Further information can be obtained from:

Website: **www.familyassist.gov.au**
Telephone: 136 150 (in Australia)
131 202 (for information in languages other than English)

Further information on social security

Centrelink contributes to the social and economic outcomes set by government by delivering services to assist people to become self-sufficient and supporting those in need. There are many rules which affect all Centrelink administered entitlements. The information provided here is a general guide only and you must discuss your specific needs with Centrelink.

You can find Centrelink offices and telephone numbers in the local telephone directory, or call 131 021 to make an appointment. You can speak to Centrelink staff and have your questions answered in languages other than English by calling 131 202. This is not an interpreter service. Calls to 13 numbers are charged at the cost of a local call from anywhere in Australia. Calls from public pay phones or mobile phones may be charged at a higher rate.

More information about social security payments or international agreements before arriving in Australia can be obtained from:

Website: **www.centrelink.gov.au**
Mail: Manager
International Services
Centrelink
GPO Box 273
HOBART TAS 7001
AUSTRALIA
Telephone: 131 021 (to make an appointment)
131 202 (for information in languages other than English)
61 3 6222 3455 (outside Australia)

Health

The Australian Government provides help with medical expenses and hospital care through a scheme called Medicare. The government also subsidises the cost of most medicine under the Pharmaceutical Benefits Scheme (PBS). Medicare and the PBS are administered by Medicare Australia.

To find out if you are eligible, and to enrol in Medicare, visit your local Medicare office with your passport, travel documents and permanent visa. If you are not already the holder of a permanent visa, you will also need to provide details of any permanent visa/migration applications you have lodged.

Most temporary visa holders are not eligible to enrol in Medicare, but there are some exceptions, for example people who have applied for a permanent visa and meet the necessary criteria. You should visit your local Medicare office to find out if you are eligible. If all eligibility requirements are met, you may be advised of your Medicare card number and your card will be posted to you in about 3 weeks. In most cases, you will pay for medical care then receive a refund for some of the payment.

Medicare Australia also administers the Australian Childhood Immunisation Register. If you have a child, please make sure that you bring their immunisation records to help your doctor in Australia determine if their immunisation is up-to-date. This is a requirement for some government payments.

Medicare Australia also administers the Australian Organ Donor Register (the Donor Register). People who are aged 18 years of age or more can register their consent (or objection) on the Donor Register. For people with serious or life-threatening illness, organ or tissue transplantation may mean a second chance at life.

In addition, Medicare Australia also provides help with Family Assistance payments and services. Some of the payments available at your local Medicare office include Family Tax Benefit, Child Care Benefit, Maternity Payment and Maternity Immunisation Allowance.

Medicare Australia has an information kit which is translated into 18 languages and is available in English large print, Braille and on audio CD. The kit has information about Medicare Australia's services and explains the eligibility requirements for benefits and payments. A copy of the kit is available from Medicare Australia's website, your local Medicare office or Migrant Resource Centre.

For more information:

Website: **www.medicareaustralia.gov.au**

E-mail: info@medicareaustralia.gov.au

Telephone

(in Australia): 132 011* – Medicare
 1800 020 613** – Pharmaceutical Benefits Scheme
 1800 653 809** – Australian Childhood Immunisation Register
 1800 777 203** – Australian Organ Donor Register
 1800 552 152** – Hearing and speech impaired
 131 450* – Translating and Interpreting Service

Mail: Medicare Eligibility
 Medicare Australia
 PO Box 1001
 TUGGERANONG DC ACT 2901
 AUSTRALIA

* Call charges apply

** Call charges apply from mobile and pay phones only.

Private health insurance

Many Australians have private health insurance. This covers some or all of the cost of treatment as a private patient in private or public hospitals, and can extend to some services that Medicare does not cover, such as dental and optical services.

The Australian Government has introduced financial incentives aimed at encouraging people to take out private health insurance, such as a 30% rebate on private health insurance premiums (and higher rebates for people aged 65 years and over), and an additional 1% tax levy on people who earn more than AUD50,000 per year and who don't take out private health insurance (Medicare Levy Surcharge). A person must be eligible for Medicare to receive the 30% rebate on private health insurance.

To encourage people to take out hospital cover at an early age, the government introduced the Lifetime Health Cover scheme. If a person takes out hospital cover after 1 July following their 31st birthday, they will pay more for the same level of cover than a person who took out cover before the 1 July following their 31st birthday. The cost increases by 2% for each year that a person delays taking out cover.

Special conditions apply for new migrants who arrive in Australia after 1 July following their 31st birthday. Migrants do not pay an increased cost if they purchase private hospital cover before the first anniversary of the day they became eligible for Medicare. It is important to consider taking out hospital cover in the first year after you become eligible for Medicare. Any delay may increase the cost of your cover as the price may also include an additional amount of Lifetime Health Cover 'loading'.

More information about private health insurance can be obtained from:

Website: www.health.gov.au/internet/wcms/publishing.nsf/Content/private-1

E-mail: privatehealth@health.gov.au

Mail: MDP 86
Department of Health and Ageing
GPO Box 9848
CANBERRA ACT 2601
AUSTRALIA

Employment in Australia

The Australian labour market is very competitive. Employment in Australia depends on economic factors, the type of work sought and specific circumstances which may affect the availability of work in different parts of the country. **Approval to migrate does not guarantee a job**, even for applicants assessed as highly skilled and certainly not for their dependants.

As at March 2007, the trend unemployment rate for Australia was 4.5%. Unemployment rates for recently arrived migrants tend to be much higher. Migrants who arrived in the period from January 2001 to March 2007 had an estimated unemployment rate of 7.8% (original data). Of these, migrants born in the main English-speaking countries had an unemployment rate of 4.3%, while those born in other countries had a rate of 9.9%. Generally, migrants who have had more time to settle in Australia have lower unemployment rates. Similarly, those who enter Australia under the Skill Stream have lower unemployment rates than those entering under other categories.

To find out about your work prospects, read Australian newspapers, especially the Wednesday and Saturday editions, which list job vacancies.

Before leaving for Australia you should find out if any special requirements or conditions apply to the work you wish to do. For many jobs in Australia, applicants must be able to be registered or licensed with an Australian State authority, and/or be eligible for membership of a professional or industry organisation.

You should find out if any registration or licensing requirements apply to your job. Dependants should make similar enquiries about their job prospects, whether or not they intend to seek work immediately on arrival.

Migrants who do not have a job should register with Centrelink as soon as possible after arrival. As most newly arrived migrants are generally not eligible for income support payments for 2 years, they may only have access to a limited range of government-funded job search support services through Job Network members. However, migrants who are permanent residents and who meet other eligibility criteria may be able to access the full range of Job Network services.

Employment programme, job search and skills recognition information is available on the following websites:

- Australian Jobsearch (for information on jobs, employment prospects, skills shortages and careers in Australia)
www.jobsearch.gov.au
- Australian Workplace (for information on the Australian workplace)
www.workplace.gov.au
- Skilled Migrant (for primary applications in selected Skill Stream categories with Migration Occupation in Demand List skills)
www.skilledmigrant.gov.au
- Trades Recognition Australia (for recognition of trade qualifications)
www.workplace.gov.au/tra
- Australian Education International (AEI), through the National Office of Overseas Skills Recognition (NOOSR) (for recognition of overseas qualifications and skills)
www.aei.dest.gov.au/AEI/QualificationsRecognition

Other information about Australia

The *Living in Australia* web pages **www.immi.gov.au/living-in-australia/** provide detailed information about services for prospective and newly arrived migrants.

The *Beginning a Life in Australia* booklets are provided for each state and territory and are available in English and 24 community languages. They also provide detailed information about services for prospective and newly arrived migrants and can be downloaded from the web pages at **www.immi.gov.au/living-in-australia/settle-in-australia/**

PART 2

Categories

Aged dependent relative

An aged dependent relative is a person who:

- is old enough to be granted an age pension under the *Social Security Act 1991*; and
- is single, having never married, or is widowed, divorced or formally separated from his or her spouse; and
- has been dependent, and remains dependent on the Australian relative for a reasonable period (normally 3 years).

Your relative must be an Australian citizen, Australian permanent resident or eligible New Zealand citizen.

Age

You will meet the age requirement if you are eligible to be granted an age pension under the *Social Security Act 1991*. Men qualify for an age pension at age 65 years or over. For women, it depends on their date of birth. The minimum age for women to get an age pension began to increase from 1 July 1995. It will continue to increase until it reaches 65 by 2014, making it the same for everyone. Until then, a woman's qualifying age depends on her date of birth.

Qualifying ages for Australian age pension

For men – the qualifying age is 65 years.

For women – the qualifying age for women depends on their date of birth (see below)

Date of birth	Qualification age*
Before 1 July 1935	60
1 July 1935 – 31 December 1936	60.5
1 January 1937 – 30 June 1938	61
1 July 1938 – 31 December 1939	61.5
1 January 1940 – 30 June 1941	62
1 July 1941 – 31 December 1942	62.5
1 January 1943 – 30 June 1944	63
1 July 1944 – 31 December 1945	63.5
1 January 1946 – 30 June 1947	64
1 July 1947 – 31 December 1948	64.5
1 January 1949 and later	65

*At time of application

Marital status

You must demonstrate that you do not have a spouse (married or de facto). To establish your current marital status, you should provide official documents such as death certificate of your previous spouse, divorce certificate, or family status certificates or family books (if these documents are officially issued and maintained).

Relationship

Your relative in Australia must be a close relative, that is: a child, adopted child, parent, brother or sister, grandchild, uncle, aunt, niece or nephew (or step-relatives of the same degree).

So that the line of relationship to your relative can be clearly traced, you should provide official documents such as birth certificates (showing full names of parents), marriage certificates, death certificates, adoption certificates, or family status certificates or family books (if these documents are officially issued and maintained).

Dependent

You must demonstrate that you are wholly or substantially dependent on your Australian relative for financial support for basic needs of food, shelter and clothing, or because you have a disability which prevents you from working, and that the support has been provided for a reasonable period (normally 3 years).

If you are claiming financial dependency, documented evidence of the transfer of funds on a regular basis over a reasonable period will need to be provided to support your claim.

Remaining relative

This category is designed to enable Australian citizens, Australian permanent residents or eligible New Zealand citizens, (who are usually resident and settled in Australia), to sponsor a remaining relative to migrate to Australia.

You are a **remaining relative** if:

- you are the brother, sister, child (or step equivalent) of a person who is settled and usually resident in Australia, **and** is an Australian citizen, Australian permanent resident or eligible New Zealand citizen; **and**
- that person, or their spouse (if any), is aged 18 years or older and is sponsoring you; **and**
- your sponsor is not subject to the sponsorship limitations outlined at page 5; **and**
- if you are a child under 18, who was adopted overseas by an Australian citizen, Australian permanent resident or eligible New Zealand citizen, your adoptive parent had spent the required 12 months living overseas prior to visa application; **and**
- you and your spouse do not have any **near relatives** other than those who are usually resident in Australia and are Australian citizens, Australian permanent residents or eligible New Zealand citizens.

A **near relative** (as defined at page 2 – Terms you need to know) is a person who is your (or your spouse's) parent, brother, sister, adult child or non-dependent minor child (or step equivalents of these relationships).

If you have any **near relative** (other than those who are usually resident in Australia and are an Australian citizen, Australian permanent resident or an eligible New Zealand citizen) you are not eligible for a remaining relative visa. If you have any **near relative** who holds a temporary entry visa for Australia you are not eligible for a remaining relative visa.

Your application must include information about all **near relatives** of yourself and your spouse, including whether or not each of those near relatives holds Australian citizenship or Australian permanent residence status or is an eligible New Zealand citizen.

If any near relatives of yourself or your spouse are deceased, you may be required to provide documentary evidence.

Carer

You must be willing and able to give substantial, continuing assistance to an Australian relative (or a member of their family unit) who has a medical condition that is causing physical, intellectual or sensory impairment of their ability to attend to the practical aspects of daily life.

You need to fully understand the nature of the assistance required.

The type of assistance you provide must be of a type which cannot reasonably be obtained from any other relative or from welfare, hospital, nursing or community services in Australia.

The need for assistance must be likely to continue for at least 2 years.

Your relative must:

- be your spouse, child, adopted child, parent, brother, sister, step-child, step-parent, step-sister or step-brother, grand-parent, grand-child, aunt, uncle, niece, nephew, step-grandparent, step-grandchild, step-aunt, step-uncle, step-niece or step-nephew; and
- be an Australian citizen or a Australian permanent resident or an eligible New Zealand citizen; and
- usually reside in Australia.

Medical assessment of the person needing care

The person with the medical condition may be your relative or a member of your relative's family unit (see 'Terms you need to know' on page 2). That person must be medically assessed by Health Services Australia (HSA).

To arrange their appointment with HSA, your relative can telephone 1300 361 046 from anywhere in Australia for the cost of a local call.

When your relative speaks to the HSA office, they must mention that the medical examination is in relation to a carer visa.

HSA will then send a letter to your relative.

The letter (Medical Assessment for a Carer Visa):

- explains the medical examination;
- outlines what information your relative needs to send before the medical examination, including a report from their treating doctor;
- includes a form asking about their medical condition; and
- gives information about the costs of the assessment.

(All costs relating to the assessment are the responsibility of your relative.)

The letter acknowledges that the medical assessment has commenced. Your relative should give you this letter (or if the HSA assessment is complete, a certificate) to lodge with your application.

After HSA has made an assessment of your relative, it will provide a certificate that will:

- include a score based on the Tables of Impairment currently used by Centrelink to assess eligibility for payment of the Disability Support Pension (a score of 30 is the passmark for the Carer Visa assessment);
- state whether your relative has a medical condition that will affect their ability to attend to their needs (such as eating, dressing, hygiene and mobility, but not everyday domestic tasks such as shopping, gardening and housekeeping) for at least the next 2 years; and
- include an assessment of the type of assistance required to manage those needs.

Your application cannot be accepted unless you attach the letter from HSA, or the HSA certificate.

You will be advised by the Overseas Mission/Regional Office of further processing requirements.

PART 3

Health and character

Health

Health standards

You and all dependent family members must meet strict health standards designed to protect Australia from high health risks and costs, and overuse of health resources such as organs for transplant.

Medical examination

You will be asked to undertake an examination by a doctor, selected by Australian authorities. Usually, a chest x-ray, medical examination and possibly some laboratory or specialist tests and referral to Medical Officers of the Commonwealth for final decision will be required. This can be a lengthy process and costs will be your responsibility. All members of your immediate family must meet the standards for your application to be successful. Dependants who are not planning to migrate must also be examined.

Forms for your medical examination, together with directions to listed doctors, will be provided by staff processing your migration application. If you are pregnant, you are advised not to be x-rayed until after the birth of your baby, meaning that your application may not be finished until then. Alternatively, although not preferred by the Australian Government, you may care to discuss with your radiologist the use of a lead shielded x-ray.

Health conditions of concern

In view of the World Health Organisation's declaration of a global epidemic of tuberculosis, particular care is taken to screen for this disease including stringent treatment recommendations where signs of earlier infection, however small or old, are apparent.

Australia has one of the lowest rates of tuberculosis in the world and maintains one of the strictest regimes for screening and treatment. Detection of the disease will not lead to automatic rejection, but your application may only continue after recommended treatment and successful retesting.

Other health conditions of concern are those where a person is assessed by Australian authorities as requiring treatment, support or assistance which are considered to be in short supply, or which cost a significant amount. This may differ from treatments in other countries.

The department is authorised to collect information on this form under the *Migration Act 1958*. The information on this form, including the results of tests for Human Immunodeficiency Virus (HIV), will be used to assess your health for an Australian visa. A positive HIV **or other** test result will not necessarily lead to a visa being denied but it may mean that your result(s) will be disclosed to the relevant Commonwealth and State/Territory Health agencies.

Doctors

Doctors may charge you fees in accordance with their usual practice. They may recommend that you undertake other treatment or specialist consultations. This may be in your own interest because listed doctors know what is required for the assessment of your examination results in Australia. Doctors must complete the examination form in English.

Basis for decision

A decision is made on, first, any detection of tuberculosis, however old or small, and then, of medical conditions which are likely to result in significant health treatment and community services costs in Australia, or which may use treatment or services in short supply. Some allowance is made for normal health charges (calculated as a multiple of average annual costs for an Australian). When the Medical Officer of the Commonwealth is of the opinion that an applicant's costs are beyond these and are therefore significant, this generally leads to refusal. The cost assessment takes no regard of whether a person has or intends to take private health insurance or make other financial arrangements to lessen a claim on public funds.

It is not the doctor who examines you who determines whether you meet the health requirement, but Australian authorities.

There is no waiver of the health requirements for applicants in the other family categories (aged dependent relative, remaining relative or carer).

Character

To enter Australia, applicants must be of good character.

In order for the Australian Government to determine whether you are of good character, you may be asked to provide police certificates for each country you have resided in for 12 months or more over the last 10 years. In some instances, applicants may also be required to provide personal details to enable additional character checks to be undertaken.

You do not have to provide this information when you apply. You will be advised when it is required.

PART 4

Preparing Your Application

Forms

Provide completed forms:

- form 47 OF *Application for migration to Australia by other family members*;
- form 40 *Sponsorship for migration to Australia*;
- form 47A *Details of child or other dependent family member aged 18 years or older* (for each dependant aged 18 or older);
- if you you are using a migration agent or exempt agent or authorised recipient, form 956 *Appointment of a migration agent or exempt agent or other authorised recipient*.

Application charge

- Charges are listed in form 990i *Charges* which is available in the Forms section of the department's website www.immi.gov.au/allforms/990i.htm

Other documents

Other documents you must provide

Other documents you must provide are listed on page 22.

You should provide all the documents necessary to support your claims to eligibility when you make your application.

If you cannot provide all the documents when you make your application, you should tell the department which documents are missing and when you expect to be able to provide them.

If you do not provide all the necessary documents a decision may be made on the information you have provided. It is in your interests to support your application with as much information as possible at the time of application.

Certified copies

Do not supply original documents with your application. If we require an original document at any stage, we will ask for it.

You should provide 'certified copies' of original documents. This means a copy which is authorised as a true copy by a person before whom a Statutory Declaration may be made. Such authorised persons include the following: a magistrate, Justice of the Peace, Commissioner for Declarations, Commissioner for Affidavits, a person before whom a Statutory Declaration may be made under the law of the state in which the Declaration is made, a solicitor, registered medical practitioner, bank manager, postal manager, Australian Postal Corporation Officer with 5 years service.

English translations

Documents in languages other than English must be accompanied by an English translation. If you are applying in Australia, the translator must be accredited by the National Accreditation Authority for Translators and Interpreters (NAATI). If you are overseas, you should ask at your nearest Australian mission for further information about how to get your documents translated.

If you are applying outside Australia, please contact the nearest Australian mission for information about how to get your documents translated.

You must provide the following documents with your completed application form.

We suggest you check off each of the following documents as you attach it to your application to ensure that you include all necessary documents.

- If you are applying in Australia, certified copies of the passports or travel documents you and your dependents used to enter Australia, and of any passports held since then.
- Documents to prove your identity – a certified copy of your birth registration showing both parents' names. If you do not have a birth certificate or are unable to get one, you must provide a certified copy of the identification pages of at least one of the following documents:
 - passport;
 - family book showing both parents' names;
 - identification document issued by the government; or
 - document issued by a court that verifies your identity.

If you are unable to provide one of these documents, you must provide other acceptable evidence that you are who you claim to be.
- 4 recent passport sized photographs (45mm x 35mm) of yourself and any other person included in the application. These should be of the head and shoulders only, and should show the person facing the camera and against a plain background. You should print the name of the person on the back of each photograph.
- If you or anyone included in the application is or has been married, certified copies of the marriage certificate(s).
- If anyone included in the application has been divorced or widowed, a certified copy of the divorce decree absolute or the death certificate of the deceased spouse (as appropriate).
- If anyone included in the application has changed his or her name (for example by marriage or deed poll), a certified copy of evidence of the name change.
- Certified copies of birth certificates or the family book, showing names of both parents, for all the children included in the application.
- Certified copies of documents to verify custody and access arrangements for children under 18 years of age unless both parents of the child are included in the application.
- If any child included in the application is adopted, certified copies of the adoption papers.
- If you are separated or divorced and you have a child under 18 included in the application, evidence that you have the legal right to determine where the child will live (that is, court order) or a Statutory Declaration from each person with a legal responsibility to the child, stating they have no objection to the child migrating.
- If you have served in the armed forces of any country, certified copies of military service record or discharge papers.
- Evidence of your relationship to your sponsor.
- Evidence that your sponsor is an Australian citizen, Australian permanent resident or eligible New Zealand citizen.
- Carer applicant:** Evidence that your relative who needs care has commenced HSA assessment – the letter from HSA or the HSA certificate.

Note: The department will advise you when to provide medical and x-ray examinations, police good conduct/character certificates and Assurance of Support forms.

Lodging your application

If you are applying outside Australia

Lodge your application at the nearest Australian mission, in accordance with their advice.

If you are applying in Australia

Lodge your application by sending it to the nearest office of the department as detailed below.

New South Wales

Sydney City

Street address:
Ground Floor
26 Lee Street
SYDNEY NSW 2000
Postal address:
GPO Box 9984
SYDNEY NSW 2001
Fax: (02) 9032 4096

Parramatta

Street address:
9 Wentworth Street
PARRAMATTA NSW 2150
Postal address:
GPO Box 9984
SYDNEY NSW 2001
Fax: (02) 8861 4422

Australian Capital Territory

Street address:
3 Lonsdale Street
BRADDON ACT 2612
Postal address:
GPO Box 717
CANBERRA ACT 2601
Fax: (02) 6248 0479

Victoria

Melbourne

Street address:
Ground Floor
Casselden Place
2 Lonsdale Street
MELBOURNE VIC 3000
Postal address:
GPO Box 241
MELBOURNE VIC 3001
Fax: (03) 9235 3300

Dandenong

Street address:
51 Princes Highway
DANDENONG VIC 3175
Postal address:
Private Mail Bag 5001
DANDENONG VIC 3175
Fax: (03) 9706 7068

Tasmania

Hobart

Street address:
Level 13
188 Collins Street
HOBART TAS 7000
Postal address:
GPO Box 794
HOBART TAS 7001
Fax: (03) 6223 8247

Queensland

Brisbane

Street address:
299 Adelaide Street
BRISBANE QLD 4000
Postal address:
GPO Box 9984
BRISBANE QLD 4001
Fax: (07) 3360 5819

Cairns

Street address:
Level 2
GHD Building
95 Spence Street
CAIRNS QLD 4870
Postal address:
PO Box 1269
CAIRNS QLD 4870
Fax: (07) 4051 0198

Gold Coast Region

Street address:
Level 1
72 Nerang Street
SOUTHPORT QLD 4215
Postal address:
PO Box 2868
SOUTHPORT QLD 4215
Fax: (07) 5591 5402

Thursday Island

Street address:
Commonwealth Centre
Hastings Street
THURSDAY ISLAND
Fax: (07) 4069 1884

Western Australia

Perth

Street address:
City Central
411 Wellington Street
PERTH WA 6000
Postal address:
Locked Bag 7
NORTHBRIDGE WA 6865
Fax: (08) 9415 9286

South Australia

Adelaide

Street address:
Level 3
55 Currie Street
ADELAIDE SA 5000
Postal address:
GPO Box 2399
ADELAIDE SA 5001
Fax: (08) 8237 6699

Northern Territory

Darwin

Street address:
Pella House
40 Cavenagh Street
DARWIN NT 0800
Postal address:
GPO Box 864
DARWIN NT 0801
Fax: (08) 8981 6245

If you have any enquiries:

- Go to the department's website – www.immi.gov.au/migrants/ ; or
- **Inside Australia** – phone **131 881** (for the cost of a local call); or
- **Outside Australia** – contact the nearest Australian mission.

PART 5

Processing

visa applications

You must have a visa to travel to and stay in Australia

This information form explains how to make visa applications and how they are processed.

It is important that you read this information

It is important that you read this information – it may affect whether you are granted a visa or have your visa cancelled.

You should read all information and instructions about the class of visa you want. If you do not think you can qualify for a visa, you may wish to reconsider whether to apply because any visa charge paid will not be refunded if you are unsuccessful.

Where to get information

In Australia, you can get information about visas, charges and forms at offices of the department or you can call **131 881** (for the cost of a local call), or you can go to **www.immi.gov.au/migrants/**. Outside Australia, you should contact your nearest Australian mission, or go to **www.immi.gov.au/migrants/**

How to apply for a visa

To make a valid application, you must:

- indicate the class of visa that you want;
- use the correct form; or
- lodge an application via the internet (where applicable);
- provide your residential address;
- pay the required charge (where applicable);

- satisfy any other requirements (for example, you may have to be outside Australia to apply for the visa);
- send or deliver your application to the nearest office of the department as detailed at the end of this form or at the nearest Australian mission overseas.

You must also:

- complete the application in English;
- answer all questions truthfully – if you provide incorrect information or documents, your visa may not be granted;
- provide originals or certified copies of any required documents unless the department advises otherwise.

Internet applications

Certain visas can be applied for via the internet. Further information can be found by going to **www.immi.gov.au/e_visa/**

Family members

For most visas, family members (spouses, dependent children or dependent relatives) who apply at the same time can apply on the same form and pay one charge. A child who is born after an application is made (but before it is decided) will be automatically included in the parent's application, once the department is notified of the details of the newborn child. In some circumstances, a spouse or dependent child can be added to an application.

Limitations on applications

If you are in Australia, you may be prevented from making further applications if, for example:

- you do not hold a substantive visa (which is any visa other than a bridging visa, a criminal justice visa or an enforcement visa) and have had a visa cancelled or refused since you last arrived in Australia;
- your last visa was granted on the condition that you would not be granted a substantive visa while you remain in Australia;
- you hold a sponsored visitor visa;
- you are in immigration detention;
- you have previously applied for a protection visa.

In these cases, the department can provide you with information about which visas, if any, you can apply for.

More than one application

If you apply for more than one visa, the visa granted last will generally be the visa you have (and the visa granted first will no longer be valid). You can get advice about your situation from any office of the department or nearest Australian mission.

Communicating with the department

Communication with the department about your application should generally be in writing. You should send the communication to the office where you applied unless the department notifies you of another address.

Withdrawal of applications

You can withdraw your application by advising the department in writing at any time before a decision is made. Any charges that you paid at time of application are usually not refunded.

You must correctly identify yourself

If you communicate with the department about your application, you must:

- include your name (as in your application);
- include your date of birth;
- include the department client number if it has been given to you, or, if you do not have a client number, the department file number or the application receipt number;
- if your application is made outside Australia, include the name of the office where you applied.

Let the department know if you change your address

If you change your residential address for more than 14 days while your application is being processed, you must tell the department your new address and how long you will be there. The department will send communication about your application to the latest address for correspondence you have provided.

Communication about your application can be sent to another person that you have authorised, but you will be taken to have received the communication that the department sends to that person. The department must be informed (in writing) of any address change for either you or your authorised person.

Extra information about your application

Additional information can be provided (in writing) at any time, until a decision is made on your application. All relevant information is taken into account.

If you are invited to give additional information or comment on information, you will be given a date by which to do so. After that date, the department can continue processing your application. You cannot delay a decision by saying that you may or will give more information later.

Interviews

If you are invited to attend an interview, you must attend on the date and time agreed with the department. If you do not, the department can process your application and make a decision on the basis of the information it already has.

Invitation to comment

If another person gives the department information that could result in you being refused a visa, the department will generally give you an opportunity to comment on the information. You will need to comment by a set date.

Advise the department if your circumstances change

If any of your circumstances change, such that any answer in your application or information given to the department is no longer correct, you must inform the department (in writing) as soon as practicable.

You must continue to do this until a decision is made on your application (or, in the case of a visa granted outside Australia, until you travel to Australia and are cleared by immigration). Your visa may be cancelled if you give incorrect information or fail to advise the department that some information is no longer correct. However, if you advise the department of the correct information before your visa is granted (or in the case of a visa granted outside Australia, before you are immigration cleared), your visa cannot later be cancelled on the basis of that incorrect information.

Visa limits

The Australian government may suspend application processing and/or apply limits (caps) to the number of visas granted each year. If a cap is applied, your application will be processed but you will not get a visa that year if the visa limit is reached.

Visa decisions

Processing times vary between offices. You will be notified by the department when a decision has been made on your application.

If you are refused a visa, you will be notified why you were refused and, if applicable, where you can apply for merits review of the decision. You will be notified of your time to seek review or your time to depart Australia.

When the department advises you, or a person you have authorised to act and receive communication on your behalf, of the decision on your visa application, you will be taken to have received the notification:

- 7 working days after the date of the letter (if sent in Australia); or
- 21 calendar days after the date of the letter (if sent outside Australia).

If the notification is handed to you, you will be taken to have been notified at that moment.

If the notification is faxed or e-mailed to you, you will be taken to have been notified at the end of that day.

You must abide by all conditions on your visa

If your visa is granted subject to conditions (for example, restrictions on work or study) you must abide by those conditions or your visa may be cancelled. If you wish to change those conditions or stay longer than your visa allows, contact the department for information about how to do this.

If you wish to leave Australia while your application is being processed, check with the department before you leave

You should inform the department if you travel (either to or from Australia) during processing of your application. This is because your application may be refused if you are in the 'wrong place' when a decision is made:

- for most visas applied for in Australia, you must be in Australia when a decision is made; and
- for most visas applied for overseas, you must be outside Australia when a decision is made.

In addition, if you have applied in Australia you must ensure before you leave Australia that you have a visa to return. Otherwise you may not be able to return to Australia and, if your application is refused, you may not have a right of review.

Bridging visas

If you apply for a visa in Australia, you will usually be granted a bridging visa to keep you lawful, in case your previous visa ceases before a decision is made on your application. It will also keep you lawful if your visa is refused and you seek merits review of that decision.

However, if you wish to travel overseas, you will need to apply for a specific bridging visa to allow you to return to Australia (unless you already have another visa which allows you to return to Australia).

What happens if your application is refused while you are in Australia

If you receive a letter advising that your application has been refused, you will be advised of any review rights and the date by which you must leave Australia. If you do not apply for review of the decision and you do not leave Australia by the required time, you will become unlawful and be liable for detention and removal from Australia. If this occurs, you:

- may not be allowed to return to Australia for a period of time; and
- will be liable for the costs of your detention and removal. Goods and earnings you have in Australia may be confiscated to cover these costs.

Review rights

If you apply for the visa in Australia, and you are refused the visa, you may apply for review of the decision.

If you apply for the visa outside Australia, and you are refused the visa, your sponsor may apply for review of the visa application.

If your application is refused, you will be notified of your review rights in writing. You will also be advised how to apply for a review.

Authorisation of a person to act and receive communication

You may authorise another person to receive all written communications about your application with the department. To do this you will need to complete the sections of the form with the headings *Options for receiving written communications* and *Authorised recipient details/Migration agent details*. The authorised recipient/migration agent will need to sign at the appropriate section. You can only appoint one authorised recipient at any time.

If you nominate an authorised recipient/migration agent the department will send to that person any written communications relating to your application that would otherwise have been sent to you. You will be taken to have received any documents sent to that person as if they had been sent to you.

If you decide to change the authorised recipient/migration agent that you have nominated after you have lodged your application, you must promptly advise the department in writing of the details of that person.

Options for receiving written communications

You may authorise another person to receive all communications, both written and electronic, about your application with the department. You will be taken to have received any documents sent to that person as if they had been sent to you.

To do this you will need to complete the section on the application form with the heading *Options for receiving written communications* and form 956 *Appointment of a migration agent or exempt agent or other authorised recipient*. For an explanation of what a migration agent or exempt agent or authorised recipient can do please read the sections below.

Authorised recipient information

An authorised recipient is someone you appoint to receive written communications about your application with the department.

All written communication about your application will be sent to your authorised recipient, unless you indicate that you wish to have health and/or character information sent directly to you.

The department will communicate with the most recently appointed authorised recipient as you may only appoint one authorised recipient at any time for a particular application.

Migration agent information

A migration agent is someone who can:

- advise you on the visa that may best suit you;
- tell you the documents you need to submit with your application;
- help you fill in the application and submit it; and
- communicate with the department on your behalf.

If you appoint a migration agent, the department will assume that the migration agent will be your authorised recipient, unless you indicate otherwise.

Your migration agent will be the person with whom the department will discuss your application and from whom it will seek further information when required.

Exempt agent information

The following people do not have to be a registered migration agent in order to provide immigration assistance, but they must not charge a fee for their service:

- a close family member (spouse, child, adopted child, parent, brother or sister);
- a sponsor or nominator for this visa application;
- a member of parliament or their staff;
- an official whose duties include providing immigration assistance (eg. a Legal Aid provider);
- a member of a diplomatic mission, consular post or international organisation.

Consent to communicate electronically

The department may use a range of means to communicate with you. However, electronic means such as fax or e-mail will only be used if you indicate your agreement to receiving communication in this way.

To process your application the department may need to communicate with you about sensitive information, for example, health, police checks, financial viability and personal relationships. Electronic communications, unless adequately encrypted, are not secure and may be viewed by others or interfered with. If you agree to the department communicating with you by electronic means, the details you provide will only be used by the department for the purpose for which you have provided them, unless there is a legal obligation or necessity to use them for another purpose, or you have consented to use for another purpose. They will not be added to any mailing list.

The Australian Government accepts no responsibility for the security or integrity of any information sent to the department over the internet or by other electronic means.

Other Family Migration

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